

Keep Your Associates and Customers Safe with Automated Disinfection Solutions



Solution Overview

The COVID-19 pandemic has shone a spotlight on the urgent need to enhance worker and customer safety by providing consistent, reliable disinfection for commonly-used devices in store environments. Keeping these high-touch areas clean is a key step in driving up customer confidence by ensuring safety for everyone interacting in those environments.

This is why Stratix and ENS Group have partnered to offer SmartMobile Services featuring UV Clean disinfection solutions. Now, you can leverage a comprehensive combination of mobile technology expertise, UV-Clean light-based cleaning technology and industry-leading support – helping your employees and customers to stay safe and healthy during an unprecedented public health crisis and beyond.

Customer Challenges

The complexity of deploying, managing and supporting a successful mobile program at scale requires a SmartMobile program that can address the unique needs of today's new landscape, including:

- **Increased Disinfection Urgency:** COVID-19 has significantly raised anxiety over the likelihood of transmission.
- **Manual Cleaning Concerns:** Relying on employees to clean surfaces consistently leaves room for error – putting everyone at risk and increasing liability.
- **Shrinking Customer Confidence:** It's essential to restore their faith in safe, clean shopping environments.
- **Continuous Cleaning:** It is not practical or affordable to have employees clean devices after every customer interaction.

Industry Use Cases

- **Quick Service Restaurants (QSR):** In the midst of staggered dining room reopening, UV-clean solutions for devices and high-touch services are critical to restoring consumer confidence.
- **Retail:** From the front of the store to the back of the warehouse, brick-and-mortar retailers need solutions designed to keep their customers and employees safe by disinfecting high touch screens such as kiosks and shared devices used among employees.
- **Aviation:** As airlines pivot to offer the safest possible environments for their passengers, airlines such as JetBlue are turning to UV-clean solutions to significantly reduce viruses lingering on surfaces from check-in through to the cabin experience.



SmartMobile Services with Premium Disinfection Solution

Stratix and ENS Group have come together to meet these challenges head-on by combining high-value, end-to-end managed services with industry-leading disinfection solutions.

- Stratix and ENS Group partner to deploy industry-leading UV-Clean solutions to greatly reduce transmissions from common store physical interactions with devices. Disinfection is automated to provide a continuous 24/7 cleaning cycle, ensuring high-touch devices are safe to use.
 - » UV-Clean solutions use UV-C energy, which has been validated at Boston University for proven eradication against COVID-19.
 - » Results in 99.9% eradication of all bacteria, viruses and molds.
 - » Return on Investment is typically seen is less than 75 days.
- Stratix solution architects offer deep strategic expertise and will tailor your programs to provide maximum coverage across all of your use cases.
- Stratix provides comprehensive management of device deployment, UV-Clean integration and an intuitive out-of-the-box experience to get your employees up and running in no time.
- Stratix's oversees the entire lifecycle of your devices from procurement to provisioning to repair, servicing over 25,000 devices every month to sustain mission-critical work for our customers.
- Stratix's Georgia-based Mobile Help Desk team is standing by 24x7x365 to quickly troubleshoot a wide range of device issues and provide unparalleled service behind industry leading customer satisfaction scores.

Create a continuous cleaning protocol that works around the clock to build consumer confidence in their safety as they shop in your stores. Manual cleaning lapses, increased expense and outsized liability risk are no longer a problem with Stratix SmartMobile Services with ENS Group.



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Why Stratix:

As North America's premier enterprise mobility specialist, Stratix focuses exclusively on mobility services and has over two million devices under management. Our services are backed by specialized teams to architect, deploy, manage and support your mobile program, guaranteeing nonstop mobility and a consistent brand experience for your customers and employees.

Why ENS:

From the front of your store to the back of your warehouse, ENS designs solutions for your technology to seamlessly secure, pair, charge and communicate. For the past 20 years ENS has been and continues to be the global leader in designing payment terminal stands. Building on this pedigree, and with a design first focus, we offer a portfolio of tablet enclosures, mobile technology solutions, kiosks, self-checkout, carts and custom solutions. When you work with ENS we put our knowledge and passion in action to create unique, innovative products that enhance the experiences of both our partners and their end users. ENS. Better by Design. For more visit: ens-co.com.