

# HP Service Solutions



## When devices break, you need Stratix.

Manufacturer defect warranties cover less than 1% of device issues. Accidental damage from dropped devices, cracked screens and liquid damage are just a few of the common reasons you need more comprehensive coverage. When your coverage includes HP Accidental Damage Protection, Stratix can quickly address the repair through our HP Authorized Service Center and get you a working device in as few as 24 hours.

### Our Capabilities:

Stratix repairs HP devices onsite with our in-house certified technicians to get devices back in your hands, or your spare pool quickly.

### Services included:

- Device triage and diagnosis
- Repairs made by HP certified technicians
- HP replacement parts and materials
- Visibility, reporting & analytics of all your devices

## WHY Stratix

We're the most experienced managed mobile services provider and we are customer obsessed, consistently delivering:

- Management of more than 2.2 million devices
- Repair and service for over 25,000 devices every month
- 99.87% pass rate in Quality Control
- 70+ Net Promoter Score

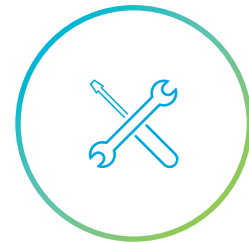


## Outcomes We Deliver



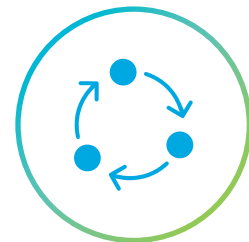
### Single Point of Contact

We seamlessly manage all repairs and provide real-time asset visibility throughout the repair process.



### Certified Repairs

Stratix experts perform diagnostics & repair quickly in-house, leveraging HP certified processes, tools and parts.



### Easy to Manage

Our frictionless RMA process is easy to use and provides total visibility on your repairs.

Learn more at [stratixcorp.com](https://stratixcorp.com)